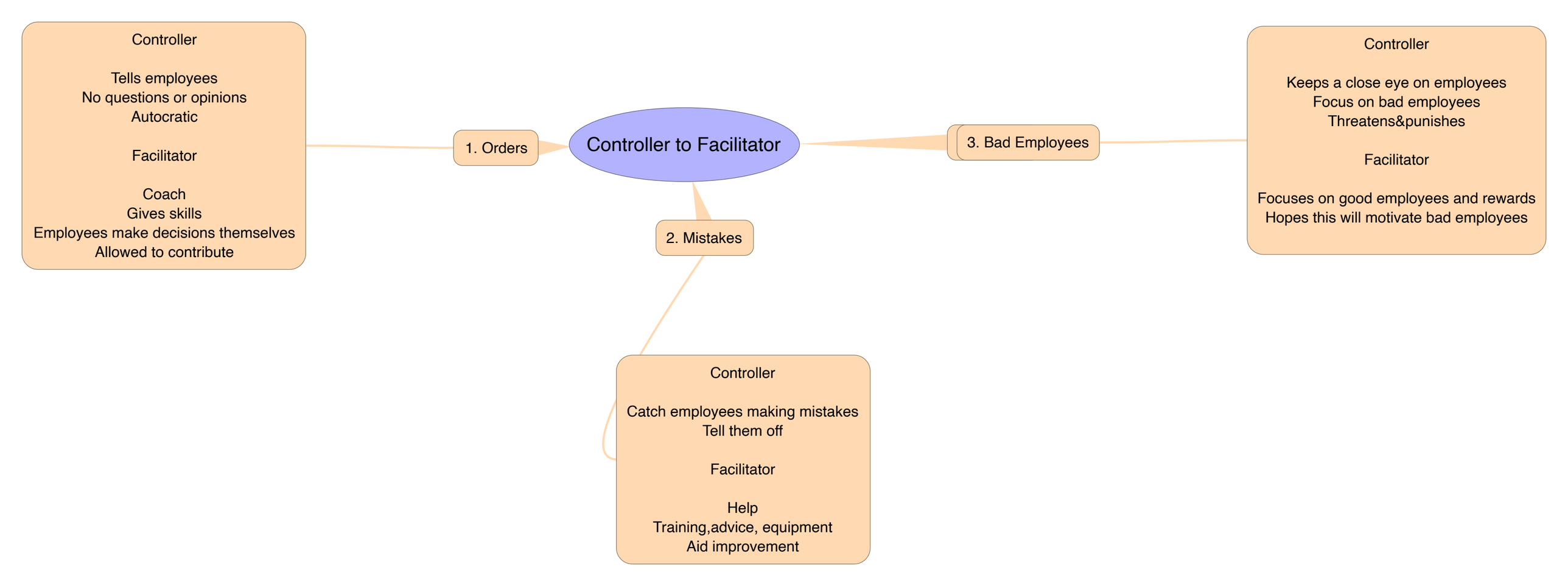
Controller
Tells employees
No questions or opinions
Autocratic
Facilitator
Coach
Gives skills
Employees make decisions themselves
Allowed to contribute
1. Orders
Controller to Facilitator
2. Mistakes
Controller
Catch employees making mistakes
Tell them off
Facilitator
Help
Training,advice, equipment
Aid improvement
3. Bad Employees
Controller
Keeps a close eye on employees
Focus on bad employees
Threatens&punishes
Facilitator
Focuses on good employees and rewards
Hopes this will motivate bad employees